



# CERTIFICATE IV IN HOSPITALITY

YOUR PATHWAY TO  
EXCELLENCE IN HOSPITALITY

**COURSE CODE** SIT40422

**QUALIFICATION** Certificate IV in Hospitality

**DELIVERY MODE** Workplace

**COURSE DURATION** 12 to 24 months



## 1 Flexible Learning

Our program brings personalised education to you, tailored to your busy lifestyle. No commuting to a TAFE; our expert trainers provide a tailored and flexible learning journey. Experience adaptable learning at your own pace and convenience.



## 2 Expert Trainers

Learn from the best in the industry as our expert trainers, who bring a wealth of experience and knowledge, guide and mentor you throughout your learning journey, ensuring you receive the highest quality education and practical insights.



## 3 Earn While You Learn

Seize the opportunity to earn a sustainable income while gaining valuable real-world experience through our innovative “earn while you learn” approach, empowering you to advance your career and apply your knowledge immediately.



DON'T MISS THIS AMAZING OPPORTUNITY TO GAIN A  
NATIONALLY RECOGNISED QUALIFICATION

## CERTIFICATE IV IN HOSPITALITY

Ready to Reach the Pinnacle of Your Hospitality Career?

Our Certificate IV in Hospitality course is a comprehensive training programme, providing you with an advanced set of skills encompassing:

- Strategic customer service
- Event planning and management
- Advanced food and beverage service
- Staff management and leadership

Through this course, you'll refine your customer service skills to create memorable experiences for your guests. We'll help you develop your expertise in planning and managing events to a professional standard, ensuring every detail is accounted for. You'll also enhance your understanding of food and beverage services, delivering a seamless dining experience for your customers.

Our focus on staff management and leadership will equip you with the necessary skills to lead a hospitality team effectively, boosting productivity and maintaining a high standard of service.



Combined with foundational knowledge in hospitality operations, sales, and business strategies, our Certificate IV course is the ultimate choice for individuals seeking to progress their career in the hospitality industry. Take the next step in your hospitality journey with our Certificate IV in Hospitality!

### UNITS:

ELECTIVES	BSBPEF201	Support personal wellbeing in the workplace
	BSBTEC301	Design and produce business documents
	SITHFAB021	Provide responsible service of alcohol
	SITHFAB024	Prepare and serve non- alcoholic beverages
	SITHFAB025	Prepare and serve espresso coffee
	SITHFAB027	Serve food and beverage
	SITHFAB036	Provide advice on food
	SITHFAB038	Plan and monitor espresso coffee service
	SITHIND006	Source and use information on the hospitality industry
	SITXCCS017	Use a computerised booking system
	SITXFSA005	Use hygienic practices for food safety
	SITXFSA006	Participate in safe food handling practices
CORE SUBJECTS	SITHIND008	Work effectively in hospitality service
	SITXCCS015	Enhance customer service experiences
	SITXCOM010	Manage conflict
	SITXFIN009	Manage finances within a budget
	SITXHRM007	Coach others in job skills
	SITXHRM008	Roster staff
	SITXHRM009	Lead and manage people
	SITXMGT004	Monitor work operations
SITXWHS007	Implement and monitor work health and safety practices	

[WWW.CHT.EDU.AU](http://WWW.CHT.EDU.AU)

COMPLETE HOSPITALITY TRAINING

RTO: 3722

Level 3, 28 Elizabeth Street

Melbourne VIC 3000

[info@chtmelbourne.com.au](mailto:info@chtmelbourne.com.au)

Ph (03) 9654 1554

*This training is delivered with Victorian and Commonwealth Government funding. Individuals with disabilities are encouraged to apply.*